

## **Service Hours**

Weekdays 8:00 am - 18:00 pm Weekends 9:00 am - 17:00 pm

## **Quotation Hours**

Weekdays	9:00 am – 17:30 pm
Saturday	10:00 am - 16:00 pm
Sunday	by appointment

## Phone

Mobile0430880888Tel1800674878

## Email

info@mrguru.com.au



# AFFORDABLE RELIABLE AND FLEXIBLE CLEANING SERVICES

We are Mr Guru, a local professional cleaning service provider in Canberra, ACT 2600. We offer affordable, reliable and flexible cleaning services to make your life easier. Our services including Regular House Cleaning, Commercial Cleaning, Deep Spring Cleaning, Steam Carpet Cleaning, End of Lease Cleaning, Windows Cleaning, Tile & Grouts Cleaning, Post Construction Cleanng and more. We use speciality environmentalfriendly cleaning products and equipmentS for all our general service. We can also use allergy free micro-fibre cloths for chemical free cleaning if required, just for that added personal touch. Let us take care of all your cleaning requirements, so that you can enjoy life with more quality time to relax, socialise and entertain.









# We are ACT smart cleaner.

Authorised by Australian Government Canberra.

# **PRINCIPLES OF OUR WORK**

Deliever the best service to our customers

Pay attention to every detail in service

Get the satisfaction from our customers



#### REGULAR HOUSE CLEANING

Mr Guru cleaning services offer flexible, affordable and reliable cleaning services to meet your needs. Obligation free onsite quote is provided so that you know exactly what you are going to pay for.



#### COMMERCIAL CLEANING

We offer affordable and reliable cleaning services for your office or store. Plus incredible Satisfaction Guarantee!



#### DEEP SPRING CLEANING

A good clean over to make your house back to shine condition. This cleaning service is strongly recommended before selling your property.



#### STEAM CARPET CLEANING

Well equipped with the most advanced and powerful machine on market, as well as full attention to details, we have confidence to name ourself as top steam carpet cleaner in Canberra.



#### TILE & GROUTS CLEANING

Most powerful machine + well-trained staff = excellent outcome. We guarantee you receive the best tile and grouts cleaning services.



#### END OF LEASE CLEANING

Mr Guru cleaning services will take over your headache and get your bond back! Call us on 1800 674 878 to get an obligation free quote.



#### WINDOW CLEANING

Why not add that bit sparkle to your house? Let our professional staff take care of your window cleaning.



#### POST CONSTRUCTION CLEANING

We clean out all the mess and residues after your house is newly built or renovated. Call us on 1800 674 878 for more cleaning services details.



#### REGISTERED NDIS PROVIDER

We are NDIS approved cleaning agent. Talk to us about your NDIS plan, and we will work out the best schedule for you.





Minimum Call out rates: \$80



Notes: Fix Guarantee. Money back guarantee.

Minimum Call out rates: \$90



Minimum Call out rates: \$100

 $\mathbf{00}$ **Steam Carpet** 

rates: \$100

**Tile & Grouts** 

\$35 **End of Lease** Cleaning

Descriptions: end of lease cleaning with steam carpet cleaning.

Visit website to get a



\$60/h **Post Construction** 



**Regular Cleaning** 



Description: Weekly/ Fortnightly Notes: Satisfaction Guarantee

Minimum Call out rates: \$88

# Negociation

**Other Cleaning** 



Description: one off Notes: call to discuss



# **Business insurance**

**Policy Number** : 1GTU220046BPK

Type of Policy : Business Insurance

Insured : ZHIBIN WANG

# **Indemnity Insurance**

This is to certify that our company provides ACT Workers' Compensation cover for:

Insured : Zhibin Wang T/As Mr Guru

Policy Number : O/15-2611

**Description** : Building and Other Industrial Cleaning Services.



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To MrCBURU ...and a Happy New Year With thanket for all yourlease during tury ear Peder and "Yoyunite Loot"

#### To MrGURU

...and a Happy New Year With hamles for all your help during the year. Cut From Here



#### Merry Christmas

Thank you for all your cleaning thoughout the year.



#### MrGURU

Thank you for working so hard all year, Merry Christmas,

#### Dear Robert and team members

Thank you very much for Looking after our home.

## What happens if these guarantees are not met?

Apar Robert & Hears.

Wishing you all a

Merry Christma

If you sell a customer a service that fails to meet one or more of the consumer guarantees, he/she is entitled to a remedy – for example, a refund, a further service to rectify the problem and in some circumstances compensation for consequential loss. The service provider must then provide the appropriate remedy.

If the problem is minor and can be fixed, you can choose how to fix the problem.

The consumer cannot cancel and demand a refund immediately. You must have an opportunity to fix the problem. If the repairs take too long, the consumer can get someone else to fix the problem and ask you to pay reasonable costs, or cancel the service and get a refund.

# MINIMUM DAILY CLEANING CHECKLIST

Make Beds

Empty Dishwasher

- One load of laundry
- Sweep Floor
- Clean Kitchen Counters
- ] Go through papers/mail

Pick up and put away



## www.mrguru.com.au

# WEEKLY CLEANING CHECKLIST

Cut From Here

Kitchchen appliances
Dusty furmiture
Carpet and rugs
Bathtub and shower
Bathroom surfaces



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