



### Service Hours

Weekdays 8:00 am – 18:00 pm

Weekends 9:00 am – 17:00 pm

### Quotation Hours

Weekdays 9:00 am – 17:30 pm

Saturday 10:00 am – 16:00 pm

Sunday by appointment

### Phone

Mobile 0430 880 888

Tel 1800 674 878

### Email

[info@mrguru.com.au](mailto:info@mrguru.com.au)



1800 67 4878

**MR. GURU**  
Canberra Expert Clean

# AFFORDABLE RELIABLE AND FLEXIBLE CLEANING SERVICES

We are Mr Guru, a local professional cleaning service provider in Canberra, ACT 2600. We offer affordable, reliable and flexible cleaning services to make your life easier. Our services including Regular House Cleaning, Commercial Cleaning, Deep Spring Cleaning, Steam Carpet Cleaning, End of Lease Cleaning, Windows Cleaning, Tile & Grouts Cleaning, Post Construction Cleaning and more. We use speciality environmental-friendly cleaning products and equipmentS for all our general service. We can also use allergy free micro-fibre cloths for chemical free cleaning if required, just for that added personal touch. Let us take care of all your cleaning requirements, so that you can enjoy life with more quality time to relax, socialise and entertain.





**We are ACT smart cleaner.**

Authorised by Australian Government Canberra.

## PRINCIPLES OF OUR WORK

Deliver the best service to our customers

Pay attention to every detail in service

Get the satisfaction from our customers



### REGULAR HOUSE CLEANING

Mr Guru cleaning services offer flexible, affordable and reliable cleaning services to meet your needs. Obligation free onsite quote is provided so that you know exactly what you are going to pay for.



### COMMERCIAL CLEANING

We offer affordable and reliable cleaning services for your office or store. Plus incredible Satisfaction Guarantee!



### DEEP SPRING CLEANING

A good clean over to make your house back to shine condition. This cleaning service is strongly recommended before selling your property.



### STEAM CARPET CLEANING

Well equipped with the most advanced and powerful machine on market, as well as full attention to details, we have confidence to name ourself as top steam carpet cleaner in Canberra.



### TILE & GROUTS CLEANING

Most powerful machine + well-trained staff = excellent outcome. We guarantee you receive the best tile and grouts cleaning services.



### END OF LEASE CLEANING

Mr Guru cleaning services will take over your headache and get your bond back! Call us on 1800 674 878 to get an obligation free quote.



### WINDOW CLEANING

Why not add that bit sparkle to your house? Let our professional staff take care of your window cleaning.



### POST CONSTRUCTION CLEANING

We clean out all the mess and residues after your house is newly built or renovated. Call us on 1800 674 878 for more cleaning services details.



### DEEP SPRING CLEANING

We are NDIS approved cleaning agent. Talk to us about your NDIS plan, and we will work out the best schedule for you.



## DOMESTIC CLEANING PRICE LIST

**\$40/h**

Regular Cleaning

Description: **Weekly/  
Fortnightly**  
Notes: Fix Guarantee.  
Money Back Guarantee

*Minimum Call out  
rates: \$80*

**\$45/h**

Regular Cleaning

Description: **AdHock/  
Monthly**  
Notes: Fix Guarantee.  
Money back guarantee.

*Minimum Call out  
rates: \$90*

**\$50/h**

One-Off Cleaning/  
Spring Cleaning

Description: **Clients  
need to check before  
we leave**  
Notes: No fix guarantee.

*Minimum Call out  
rates: \$100*

From  
**\$100**

Steam Carpet  
Cleaning

Description: **Visit  
website to get a quote**  
Notes: Stain removal  
might need surcharge.  
Discount apply for  
Combine services

*Minimum Call out  
rates: \$100*

From  
**\$120**

Tile & Grouts  
Cleaning

Notes: Discount for  
Combine services

*Minimum Call out  
rates: \$120*

From  
**\$350**

End of Lease  
Cleaning

Descriptions: **end of  
lease cleaning with  
steam carpet cleaning.**  
Notes: guarantee job.

*Visit website to get a  
quote*

From  
**\$290**

End of Lease  
Cleaning

Descriptions: **exclude  
steam carpet cleaning**  
Notes: Fix guarantee!

*Visit website to get a  
quote*

From  
**\$60/h**

Post Construction  
Cleaning

Descriptions: **package  
price available**  
Notes: call to discuss



## COMMERCIAL CLEANING PRICE LIST

**\$44/h**

Regular Cleaning

Description: **Weekly/  
Fortnightly**  
Notes: Satisfaction  
Guarantee

*Minimum Call out  
rates: \$88*

**Negotiation**

Other Cleaning

Description: **one off**  
Notes: call to discuss



## Business insurance

**Policy Number :** 1GTU220046BPK

**Type of Policy :** Business Insurance

**Insured :** ZHIBIN WANG



## Indemnity Insurance

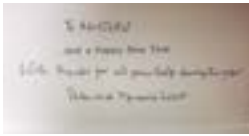
This is to certify that our company provides ACT Workers' Compensation cover for:

**Insured :** Zhibin Wang T/As Mr Guru

**Policy Number :** O/15-2611

**Description :** Building and Other Industrial Cleaning Services.





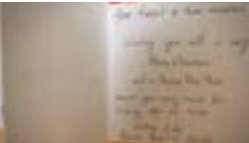
**To MrGURU**  
...and a Happy New Year  
With hamles for all your  
help during the year.



**Merry Christmas**  
Thank you for all your  
cleaning throughout the  
year.



**MrGURU**  
Thank you for working  
so hard all year.  
Merry Christmas.



**Dear Robert and team  
members**  
Thank you very much  
for looking after our  
home.

### What happens if these guarantees are not met?

If you sell a customer a service that fails to meet one or more of the consumer guarantees, he/she is entitled to a remedy – for example, a refund, a further service to rectify the problem and in some circumstances compensation for consequential loss. The service provider must then provide the appropriate remedy.

If the problem is minor and can be fixed, you can choose how to fix the problem.

The consumer cannot cancel and demand a refund immediately. You must have an opportunity to fix the problem. If the repairs take too long, the consumer can get someone else to fix the problem and ask you to pay reasonable costs, or cancel the service and get a refund.

# MINIMUM DAILY CLEANING CHECKLIST

- Make Beds
- Empty Dishwasher
- One load of laundry
- Sweep Floor
- Clean Kitchen Counters
- Go through papers/mail
- Pick up and put away





Cut From Here

# WEEKLY CLEANING CHECKLIST

Kitchen appliances

Dusty furniture

Carpet and rugs

Bathtub and shower

Bathroom surfaces

Toilets

Laundry

